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## Conference Evaluation Form 2016 Conference – Denver, CO

### 1. Overall, how would you rate this year's Symposium?

63	Excellent	33.3%
122	Good	64.5%
4	Fair	2.1%

### 2. Did you find the Symposium - 188

46	Better than what you expected	24.5%
140	About what you expected	76.6%
2	Not as good as you expected	1.1%

### 3. How would you rate the overall content/information of the program? - 190

51	Excellent	26.8%
120	Good	63.2%
19	Fair	10.0%

### 4. How would you rate the networking opportunities provided? - 189

84	Excellent	44.4%
98	Good	51.9%
7	Fair	3.7%

### 5. Were you satisfied with the pre-registration/on-site registration process? - 189

186	Yes	98.4%
3	No	1.6%

If no, why?

No - Difficult to add a second member.

No - Was not clear that we could pick up tags day of.

No - Name of my company was missed from the participation/ company list in preregistration

Yes – Can be improved by reminder email.

Yes – Didn't find value in the Backpack & Water Bottles might make that optional for folks.

### 6. Did Hotel staff handle your housing accommodations correctly?

156	Yes	8	No	26	Stayed somewhere else		
Hotel Facilities (Grand Hyatt):		60	Exceptional	60	Adequate	2	Inadequate
Meeting Location (Denver, CO):		58	Exceptional	65	Adequate	2	Inadequate

7. What are your preferences for future Symposium locations – 483 responses

100	San Francisco	20.7%
94	London	19.5%
79	Paris	16.4%
68	San Diego	14.1%
64	New Orleans	13.3%
34	Others:	7.0%
4	Philadelphia	
3	New Dehli	
2	Asia	
2	Tampa, Florida	
2	Orlando, Florida	
2	Berlin	
2	Washington DC	
2	Houston, TX	
2	Charlotte	
2	Minneapolis	
2	Singapore	
	Trinidad	
	Edmonton	
	Bangkok, Tokyo	
	Brussels	
	Rio De Janeiro	
	Chicago	
	Portland, OR	
	Calgary, Canada	
	Seattle	111
	Kansas City	
	Dallas	
	Hawaii	
	Toronto	
	Pittsburgh, PA	
	Amsterdam	
	Las Vegas	
	Memphis	
	Africa	
	Vicuna	

8. Did you receive the Symposium promotional information in a timely manner??

167 Yes 88% 23 No 12%

9. How many years have you been in the Ammonia Industry?

53 1



- mm. Keep the industry incidents section, this is very valuable
- nn. SIS discussion on rotating equipment
- oo. Experience on catalyst reduction
- pp. CO<sub>2</sub> removal system issues
- qq. IT/Software security – DCS
- rr. Update on issues related to high-temperature hydrogen attack
- ss. Benefits of asset integrity management
- tt. Ammonia sampling & analysis – safe handling
- uu. Industry incidents (Especially fires & explosions and loss on containment)
- vv. Emergency procedures
- ww. Remaining life estimation of catalyst tube
- xx. Is there a better way to inspect NH<sub>3</sub> storage tanks without taking them out of service
- yy. How long should they remain in service before an inspection is done
- zz. Future commitment for sustainability
- aaa. Energy reduction
- bbb. Impact of govt. policies in Ammonia Plant Design/performance
- ccc. Purifier and related issues
- ddd. Issues around Ruthenium catalyst operations
- eee.





- c. Welding problems on ammonia plant primary reformer
- d. Hot Collectors
- e. Hotel & Lunch
- f. More Presentation – split room?
- g. Shorter lunch break (1.5 hrs. instead of 2) with earlier end time each day.
- h. Networking opportunities – create an outing choice instead of free time??
- i. Additional vendors – Maybe some valve / pump supplies / instrument suppliers, etc.
- j. More case studies related topics
- k. Can speakers have microphones in lapels / headset etc., sometimes hard to hear or understand, especially for some non-english (as a first language) speakers.
  - l. More detailed analysis of some of the incident analyses
- m. Keeping / selecting papers related to technical issues
- n. Acoustic quality in the ballroom
- o. Coffee break time & content (food)
- p. In power point presentation, use both FPS & MKS systems It seems many are not aware of °c/kgs etc.
  - q. Presentations need to be mailed to the participants well in advance.
  - r. Balance between technological // incident papers
  - s. Consider additional time for roundtable to promote active discussion.
  - t. Noise from coffee breaks need to end coffee break more promptly
  - u. More industry incident
  - v. Some presentations were sales pitches by Clariant, JM, and HT. Some papers were vague and lacked real world examples & conclusions.
  - w. Better selection of papers
  - x.

- jj. Poor choice to have the stop work authorization talk right after the keynote address. Consider better order of talks.
- kk. Root cause analysis of incidents / failures
- ll. Abbreviations used in ppt may be clearly expanded at least in the presentation (PPE)
- mm. Presentation – Delivery of papers / space for vendors small & difficult to move and speak.
- nn. Diversification of topics
- oo. Translators for clarifying questions & answers during sessions
- pp. Giving more room for vendors it is very congested
- qq. Papers author should include contact information
- rr. R&D efforts, environmental improvements send out tech. manual early to improve questions.
- ss. Close doors promptly after breaks. Coffee before sessions. No presentations with audio
- tt. Variant of coffee break & snack
- uu. More paper & speakers
- vv. Media resources
- ww. Breakfast provided
- xx. Quality of papers
- yy. Contents
- zz. Some speakers are difficult to understand
- aaa. Presentation by a company which can be bench marked in operations & maintenance
- bbb. Quality of papers on RCA / Lessons / evaluations
- ccc. Keynote address was not appropriate for large audience, include more papers or add a poster session.
- ddd. Better screening of papers (most are very good but a few others sneak through)
- eee. Surprised with the free Tuesday afternoon – if people want to investigate their surroundings I suggest they come a day early or leave later.
- fff. Include roundtable topics every day to promote networking.
- ggg. Bigger ID's Name & Company
- hhh. Add a networking lunch for all (include the cost in the base fee)
- iii. It was very thin attendance (<40) on Monday
- jjj. Add snacks with coffee breaks (add the cost in the base fee)
- kkk. I'd sure like an organized opportunity to network in small groups. I'd be happy to share what I've seen @ other conferences in the refining industry. (Marc Hoss, Koch Fertilizer Enid)
- lll. Conference room very small

- mmm. Provide attendee list prior to meeting. Provide better info on lunch options. Would be nice to provide email addresses of attendees with their permission.
- nnn. The sharing of the presentations via electronic eg USB
- ooo. Technology & improvement in ammonia plant operations
- ppp. It's a little chilly in the auditorium
- qqq. Combine Urea, UAN, AN users to present papers
- rrr. Pricing for the conference to be reduced
- sss. Welding problems on ammonia plant primary hot collators
- ttt. Price agreement on papers to be presented
- uuu. Page 3B Ammonia converter reaction
- vvv. Page 3E Ammonia plants compressor room fire.
- www. Include lunch everyone disappearing off-site limited networking opportunities
- xxx. Conference could probably be condensed to 2 1/2 to 3 days if breaks were shorter/ less frequent.
- yyy. Selection of papers related to Process Safety incident, Reliability improvement and proactive measurement on critical equipment's inspection.
- zzz.

